

Saviynt App for ServiceNow Training

Training Datasheet

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Learning Path Overview

Saviynt App for ServiceNow training covers What's New with Saviynt App for ServiceNow, providing you with a good preview of improvements made to the user interface for a seamless user experience. You will gain the knowledge and skills to use the various features, navigate the user interface, understand the common use cases, and perform business user tasks against your Identity infrastructure. This training is built on the latest version of the Saviynt Identity Cloud.

Learning Path Duration

- 1 hour of learning content
- 50% lecture and 50% demo

Target Audience

- DM Consultants
- IDM Managers
- Any experienced individual (Saviynt Platform)

Delivery Methods

- Self-paced

Lab Environment

- e-Learning content only

Prerequisites

- This training has no prerequisites.

Learning Path Objectives

This learning path helps you achieve the following objectives:

- Understand What's New with v2.0 Saviynt App for ServiceNow.
- Learn about the improvements to the v2.0 Saviynt App for ServiceNow that are relevant for End Users.
- Understand the improvements made to the user interface for a seamless user experience.
- Explain the improvements related to the v2.0 Saviynt App for ServiceNow that are relevant for Admin Users.

Courses and Modules

01

What's New with v2.0 Saviynt App for ServiceNow – End Users

- Ability to place Enable/Disable/Remove Account Request
- Ability to request account without any entitlements
- Support of Account Name Rule in create account request
- ServiceNow Request (RITM) is closed based on Saviynt task completion
- Other UI improvements

02

What's New with v2.0 Saviynt App for ServiceNow – Admin Users

- Ability to reconcile user, account, and entitlement metadata
- Improved Reconciliation job performance (import sets)
- Enhanced Reconciliation jobs to be non- concurrent
- Enhanced Reconciliation jobs to be cancelled
- Support for (MID) Server based ServiceNow integration
- Config support for Custom ServiceNow WF status transition to approved/rejected
- Logging improvements – Job, Requested Item detail
- Other improvements

Upon Training Completion

Saviynt will provide you with a course completion certificate after completing this training course. A sample of the certificate is shown below:

